

NORSONIC Warranty Policy [MAR'25]:

Warranty: Norsonic's standard instrument warranty is 3 years, at time of shipment.

- All Norsonic labelled products are, unless otherwise stated, warranted against defects in material and or workmanship for 36-months from date of delivery.
- Rechargeable batteries and commercially available computer products and peripherals such as modems, printers etc supplied by Norsonic is covered by a 12-month warranty, unless other stated.
- Norsonic AS does not warrant that operation of the Software or firmware may not be completely uninterrupted or error free or that all minor program errors will be corrected.
- The Customer shall be responsible for determining whether the Product is suitable for the Customer's use and that such use complies with any applicable law.
- Any equipment that may be defective should be returned to Norsonic AS, or the local representative (Scantek, Inc.), with carriage paid to destination.
 - Norsonic AS, or the local representative (Scantek, Inc.), will at their discretion repair or replace equipment that proves to be defective during the warranty period.
 - Repair due to misuse of the equipment, fair wear and tear and/or use of non-approved third-party hardware, software or interfacing is not covered by this warranty.
- This warranty includes labor and parts only with any return carriage being paid for including insurance by the customer's account.
- Non-rechargeable batteries or other consumable items are not covered by this warranty.
- No other warranty is expressed or implied, including but not limited to, the implied warranties of merchantability and fitness for a particular purpose.
- Norsonic AS, or the local representative (Scantek, Inc.), shall not be liable for any consequential damage arising from either the use or the interpretation of the results from the equipment, including software.

Ref.: See "Warranty" section for additional details at <https://www.norsonic.com/conditions-of-sales/>