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Date: February 22, 2016

To RION distributors:

## **Re : Warranty Policy**

We always appreciate your business activities and efforts for our products.

We now would like to confirm our terms and conditions for warranty of our products for mutual understanding. We know many of our distributors have already understood this warranty conditions through the Distribution Agreement or through prior correspondences from us. We hope such distributors shall understand the following sentences are just or almost same as them mentioned in the Distribution Agreement. Further we include the conditions which shall not be applied to the Warranty.

The Warranty shall be:

1. RION warrants that the Products are free from defects in design, material, and workmanship and that Products will perform in accordance with RION's specifications when properly stored, installed, maintained and used. If a defect in design, material, or workmanship that is covered by this provision is found in a Product, RION will repair or replace such Product at no charge if returned to RION within eighteen (18) months from the date of shipment from RION's facility in Tokyo, Japan. RION shall have sole discretion as to whether to repair or replace the defective Product.

The repair or replacement remedy specified in this provision shall be your sole and exclusive remedy for defective products. This provision defines a mutually agreed-upon allocation of risks, which allocation is reflected in the price of Products. RION makes no warranty, promise or representation not expressly set forth here.

2. Your sole and exclusive remedy for any breach of RION's warranties are set forth here, which provisions define a mutually agreed-upon allocation of risks reflected in the price of Products.

3. RION's sole liability under this Agreement, regardless of the form of proceeding or action or the theory of liability, shall be limited to direct and objectively measurable damages, not including loss of profits, loss of business opportunities and so on. Also RION shall not be liable for any damages caused by any delay in the delivery of Products or for any claim asserted by any third party. The aggregate liability that RION shall have with respect to Products shall be limited to the amount actually paid to RION for the Products that is the subject of the particular claim.

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4. The Software is not designed to be fault tolerant. The Software is not designed, manufactured, or intended for use with on-line control equipment in hazardous environments requiring fail-safe performance, such as in the operation of nuclear facilities, aircraft navigation, communication or control systems, direct life-support machines, weapons systems, or other uses in which failure of the software could lead directly to death, personal injury, or severe physical or environmental damage. RION disclaims any and all liability for any death, injury, or damage resulting from any such use of the Software.

5. The Software is only compatible with certain computers, operating systems, and other software. Contact RION for information about compatibility. RION makes no representations or warranties regarding the compatibility of any third-party software or hardware. Documentation for the Software may be updated by RION from time to time.

For your reference, this Warranty also does not apply to ;

- (a) Damage caused by accident, abuse, misuse or liquid contact, etc.
- (b) Damage caused by battery leakage.
- (c) Damage caused by power source problems.
- (d) Damage caused by computer viruses.
- (e) Unauthorized service or modification.
- (f) Damage caused by natural disasters such as lightning damage, fire, earthquake or other external causes.
- (g) Exchange consumable parts.
- (h) Any other damage not to be responsible to RION

Yours faithfully,

International Sales Manager

RION Co.,Ltd.